

ANNEXURE-A
For appointment of
Chairperson of Consumer Grievances Redressal Forum [CGRF]
Second attempt.

DAKSHIN GUJARAT VIJ COMPANY LTD.

DGVCL is one of the leading Power Distribution Company in Gujarat and is a rapidly growing Company with dynamic and encouraging work culture. DGVCL has established Consumer Grievances Redressal Forum [CGRF] as per GERC Forum Regulation -2004.

GERC vide Notification No.: 2 of 2011 have notified Regulations i.e. GERC (CGRF and Ombudsman) Regulations, 2011. As per these Regulations, the CGRF is required to appoint the Chairperson.

DGVCL invites applications for the following position for its Consumer Grievances Redressal Forum [CGRF] work at Corporate Office at Kapodra Char Rasta, Nana Varachha Road, Surat from the eligible, suitable and qualified candidates.

Chair Person of Consumer Grievances Redressal Forum [CGRF]

1	Qualification	As per cl. 2.5 of GERC (CGRF and Ombudsman) Regulations, 2011, the Chairperson of the Forum shall be a retired district judge/a retired senior judicial officer or a retired civil servant not below the rank of Collector or a retired senior electrical engineer not below the rank of Chief Engineer having the experience of distribution of electricity. Provided that the Chairperson shall preferably have working knowledge of the vernacular language of the State of Gujarat.
2	Description	As per cl. 2.14 of GERC (CGRF and Ombudsman) Regulations, 2011, the Chairperson shall have the general powers of superintendence and control over the Forum. As per cl.2.20, the Forum shall have the jurisdiction to entertain the Complaints/ Grievances within the area of supply as specified in the license of the Licensee.
3	Age	As per cl. 2.7 of GERC (CGRF and Ombudsman) Regulations, 2011, No person above the age of 65 years shall be appointed as the Chairperson.
4	Remuneration	Independent member and chairman is being paid Rs.2000/- per seating to outside or at corporate office of DGVCL.

Other terms & conditions:-

1. As per cl. 2.6 of GERC (CGRF and Ombudsman) Regulations, 2011, Chairman shall hold office for a period of 3 (three) years. The tenure of a Chairman may be extended by the licensee for a further period not exceeding 2 (two) years.
2. As per cl. 2.7 of GERC (CGRF and Ombudsman) Regulations, 2011, the Chairman of the Forum shall be persons of experience, ability, integrity and standing.
3. As per cl. 2.10 of GERC (CGRF and Ombudsman) Regulations, 2011, no person shall be appointed and/or be entitled to continue as a member if he/she stands disqualified on account of his/her:
 - i. having been adjudged an insolvent;
 - ii. having been convicted of an offence which, in the opinion of the Licensee, involves moral turpitude;
 - iii. having become physically or mentally incapable of acting as such member;
 - iv. having acquired such financial or other interest as is likely to affect prejudicially his/her functioning as a member;
 - v. having so abused his/her position as to render his/her continuance in office prejudicial to public interest; or
 - vi. having been guilty of proved misbehavior.
4. Knowledge of Gujarati is essential.
5. Canvassing in any form shall be a disqualification.
6. Incomplete application or applications without enclosures will be rejected without assign reasons thereof.
7. The management reserves the right to short list, select or rejects any candidate.
8. Mere submission of application does not guarantee the adequacy of candidature for being considered for the further selection process.
9. DGVCL will not be responsible for any postal loss / delay of receipt of application.
10. The management reserves right to cancel Select list / Waiting list at any time at its sole discretion, without assigning any reasons thereof.

The Candidates meeting the above criteria may send their Bio-Data with two recent passport size photographs and attested photo copies of testimonials of qualification, age, experience and details of present emoluments on or before **15.01.2019** to **Chief Engineer (O&M/ C&R), Dakshin Gujarat Vij Company Ltd., "Urja Sadan", Corporate Office, Kapodra Char Rasta, Nana Varachha Road, Surat – 395006** by Regd. Post duly mentioning **"Application for the post of "Chair Person of Consumer Grievances Redressal Forum [CGRF] "** on envelope.

I/c Chief Engineer (O&M/C&R)